



APSE
Highways Advisory Group
Manchester Town Hall

09.06.10

CONSILIUM

Because we understand

Web 2.0

Appointments GIS

Mobile Working

CRM Scheduling

Supply Chain Management

Back Office



A product of TotalMobile Solutions Ltd.



Why we are here - Some Numbers

25 Years Experience

150 Customers

60 Contract Departments

35 Live Mobile Working Sites



What we do

TotalRepairs

TotalView

TotalMobile



TotalRepairs

Costs

Assets

Jobs

Resources

Stock

The screenshot displays a software interface for resource and job management. The main window is titled 'TASK (FAST TRACK) - WOMDemo - Ambridge District Council - Weekly Payroll - Stores - Subcontractors - [Works Orders - Job Allocation]'. It features a menu bar (File, Edit, View, Document, Tools, Window, Help) and a toolbar with various icons. The interface is divided into several panes:

- Resource Table:** Lists resources with columns for Title, Trade, SMV, and a numerical value. Resources include Mr Peter Innes (135.00), Mr Sam Boyd (0.00), Mr Fred Holden (0.00), Mr Stephen Sloan (0.00), Mr F Hood (0.00), Mr Les Lloyd (645.00), Mr Wells (628.00), Mr Alan Fitzgerald (246.00), Mrs Claire Morton (15.00), Mr James McManus (1150.00), Mr David Cockayne (971.00), Mr Sid Fitzpatrick (0.00), Mr Ken Thomas (0.00), Mr Noel Anderson (0.00), Mr Martin Kerr (0.00), HWS - Highways Squad # 1 (0.00), Mr Alan Bell (0.00), Mr John Allen (60.00), Mr Tom Gunning (0.00), Mrs Melanie Smith (120.00), and Mr Paul Gorman (0.00).
- Jobs Table:** Lists jobs with columns for Title and Appointment Date. Jobs include 'Job: 500062 - Re-Furbish Kitchen' (01/10/2003 12:00:00), 'Job: 600082 - Repair park bench' (00:00:00), 'Job: 600171 - Computer Benching Required' (10/02/2005 09:00:00), 'Job: 600177 - Shower' (00:00:00), 'Job: 600184 - Shower' (00:00:00), '001:5001 - PD5220 - Overhaul shower unit' (Trade: N/A), 'Job: 071226 - Mr Les Lloyd' (ACT)110 - Give details in additional information [...]', 'Job: 071226 - Mr Les Lloyd' (ACT)1003 Line Text: [ACT]110 - Give details in additional information [...]', and 'Job: 600274 - Taps Leaking' (02/09/2006 09:00:00).
- Resource Information:** Details for Mr David Cockayne (Ref: 071002). Main Trade: J - Joinery. Additional Skills: D - Decorating, L - Driver/Labouring, P - Plumbing. Area(s): CC - City Centre, NC - Ambridge North Central, SC - Ambridge South Central. Subcontractor: N/A. Total No. of Jobs: 6. Total No. of SORs: 7.
- Job Information:** Details for Job 500062. Contract Ref: BM1. Status: RECD. Job Ref: 500062. Client Ref: [blank]. Received: 15/05/2001 15:03:08. Target Response: 13/06/2001 15:03:08. Target Required: 12/07/2001 15:03:08. Appointment: 01/10/2003 12:00:00. Priority: C. Type: J - Joinery. Area: NR - Ambridge North Rural. Description: Re-Furbish Kitchen. Address: 33 Dettaff Road, Poynton, Ambridge, AM12 1HW, 33, Dettaff Road.

The bottom status bar shows 'Loaded 40 Resource(s) - 6 Job(s)' and 'Ready'. The Windows taskbar at the bottom includes the Start button and several open applications like 'gnTAP Portal - Sign L...', 'TASK (FAST TRACK)', and 'TASK (FAST TRACK) ...'.



Total Repairs Modules

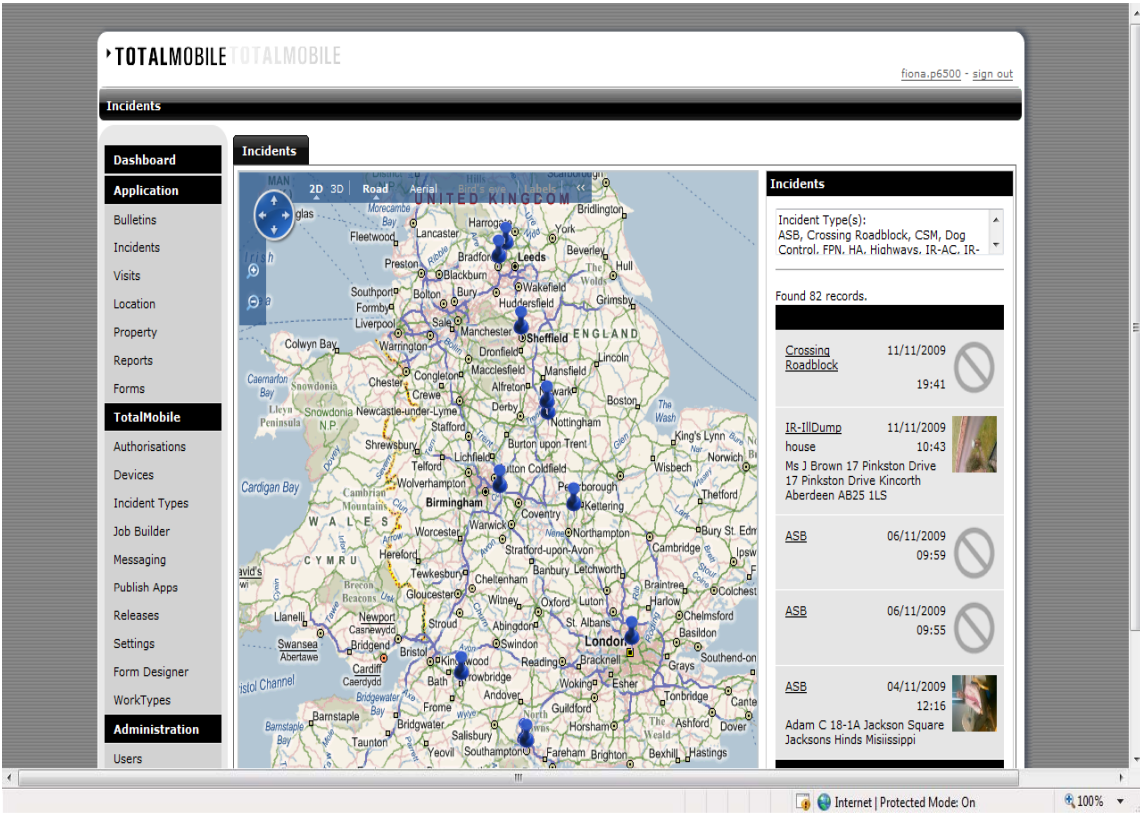
- Financial Management
- Works Order Management
- Cyclical Management
- Labour Resource Management
- Costing Ledger
- Purchase Order processing
- Stores Management
- Labour Costing
- Bar Code Reader Software

Digital Dashboard

Management Info

All Stakeholders

Middle Office





TotalMobile

Pre-built applications

Appropriate user experience

Works online and offline

Works in all departments

Detailed experience in Contracting





Mobility in 10 Minutes

THE CITIZEN / SERVICE USER

THE CITIZEN / SERVICE USER

CRM

TASK

CASE

ENF

INSP

THE CITIZEN / SERVICE USER

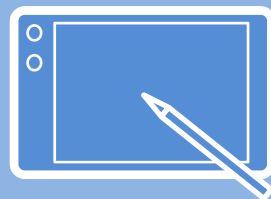
CRM

TASK

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ENF

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THE CITIZEN / SERVICE USER

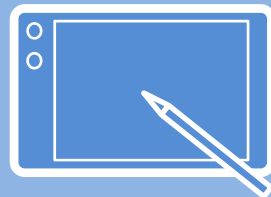
CRM

TASK

CASE

ENF

INSP



3rd

Your
App



Bulletins



Compliance



Folio



Forms



Gas



Incidents



JobBuilder



Job
Management



Material



TeamTime



Time-sheets



Visit

Health & Safety
Email for non Email
Case Notes

Capture any information
Asset Updates
Incidents

Job Specification
Task Management
Specialist Equipment

Mobile Clocking on/off
Measure productivity
Visits

THE CITIZEN / SERVICE USER

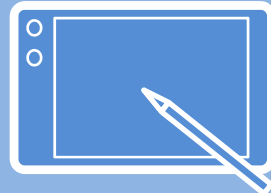
CRM

TASK

CASE

ENF

INSP



3rd

Your
App

Workforce Management & Integration

THE CITIZEN / SERVICE USER

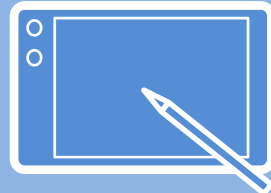
CRM

TASK

CASE

ENF

INSP



3rd

Your
App

Workforce Management & Integration

Housing

Reg
Services

Social Care

CYPS

THE CITIZEN / SERVICE USER

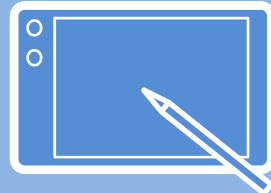
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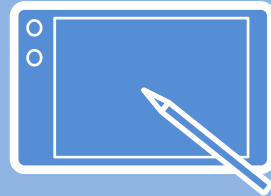
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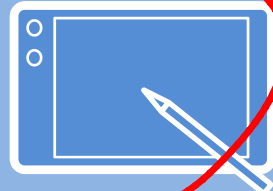
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Workforce Management & Integration

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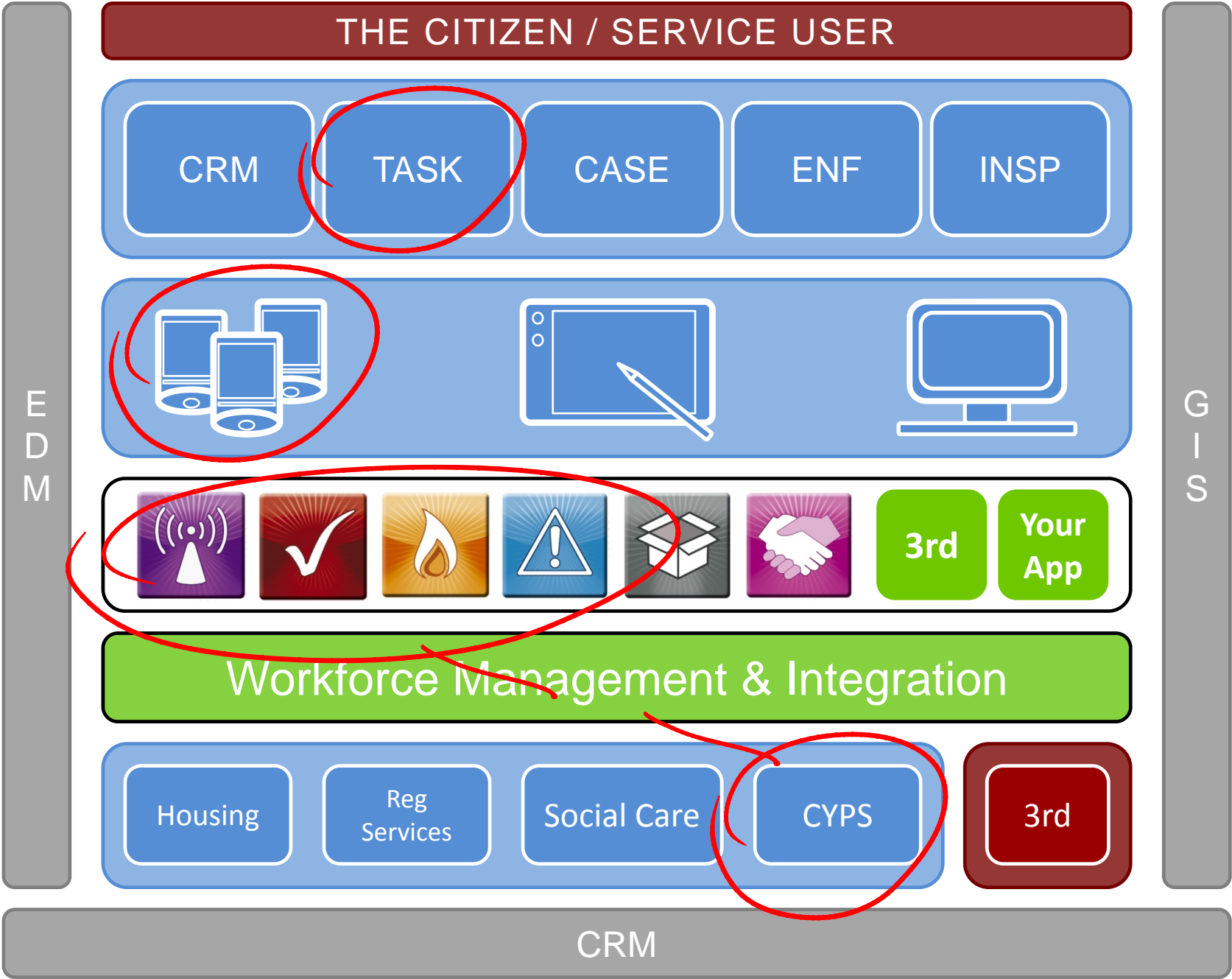
CYPS

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THE CITIZEN / SERVICE USER

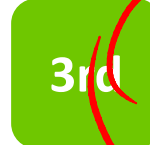
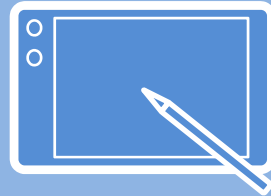
CRM

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Workforce Management & Integration

Housing

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Social Care

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EDM

GIS



TotalMobile Summary

Pre-built applications

Appropriate user experience

Works online and offline

Simple, scalable pricing structure

Over 7 years experience in mobility

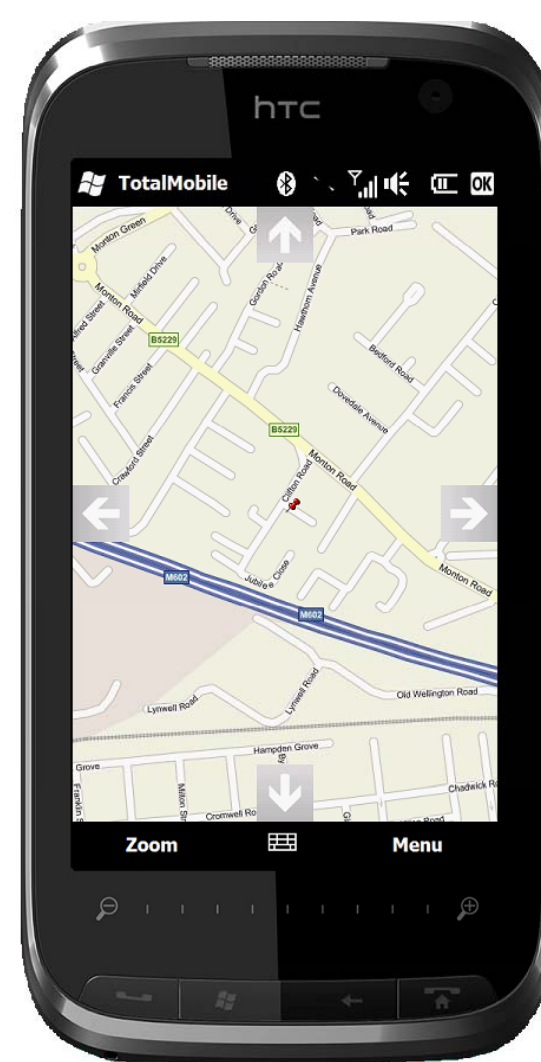
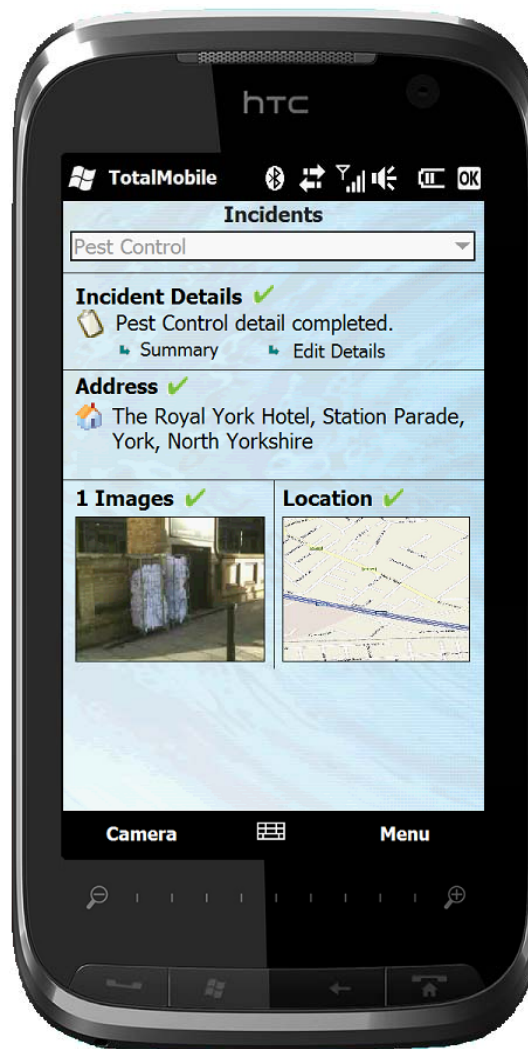
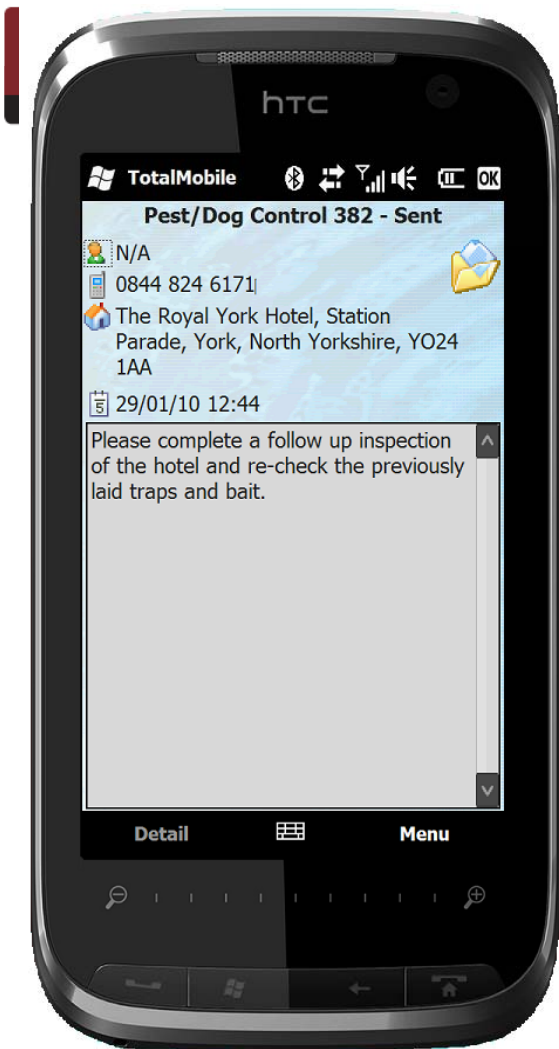


Q & A

- Ciaran McClintock
- Business Development Manager
- 07715 370525
- ciaran.mcclintock@ctechs.co.uk



Software Examples



List of Completed Jobs

▶ TOTALMOBILE TOTALMOBILE
fiona.p6500 - sign out

Incidents

Dashboard

Application

- Bulletins
- Incidents
- Visits
- Location
- Property
- Reports
- Forms

TotalMobile

- Authorisations
- Devices
- Incident Types
- Job Builder
- Messaging
- Publish Apps
- Releases
- Settings
- Form Designer
- WorkTypes

Administration

- Users

Incidents

Incidents

Incident Type(s):
 ASB, Crossing Roadblock, CSM, Dog Control, FPN, HA, Highways, IR-AC, IR-

Found 82 records.

Crossing Roadblock	11/11/2009 19:41	
IR-Illdump	11/11/2009 10:43	
Ms J Brown 17 Pinkston Drive 17 Pinkston Drive Kincorth Aberdeen AB25 1LS		
ASB	06/11/2009 09:59	
ASB	06/11/2009 09:55	
ASB	04/11/2009 12:16	
Adam C 18-1A Jackson Square Jacksons Hinds Misiissippi		

Internet | Protected Mode: On
100%

Drill Down to 1 Job

TOTALMOBILE TOTALMOBILE fiona.p6500 - sign out

Incidents

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Administration

- Users

Incidents

2D 3D Road Aerial Bird's eye Labels <<

house

house reported by davidc at 11/11/2009

Incidents

User: davidc

Incident Type(s): ASB, Crossinn Roadblock, CSM, Dog

Found 1 record.

IR-illDump	11/11/2009	
house	10:43	
Ms J Brown 17 Pinkston Drive 17 Pinkston Drive Kincorth Aberdeen AB25 1LS		

javascript://pushin hover Internet | Protected Mode: On 100%

Job Details

TOTALMOBILE TOTALMOBILE fiona.p6500 - sign out

Incidents

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Administration

- Users
- Roles

Incidents

Incident Details

Incident	<input type="text" value="67-2"/>
Address	<input type="text" value="Ms J Brown 17 Pinkston Drive"/>
	<input type="text" value="17 Pinkston Drive"/>
	<input type="text" value="Kincorth"/>
Post Code	<input type="text" value="AB25 1LS"/>
Date	<input type="text" value="11 November 2009 10:43:04"/>
Officer	<input type="text" value="davidc"/>
Selected Location	<input type="text" value="52.3411864020775 -0.822515487670915"/>
Actual Location	<input type="text" value="52.34118063 -0.82255345"/>
Vicinity	<input type="text" value="house"/>

Form Information [Create Visit](#) [Print](#)

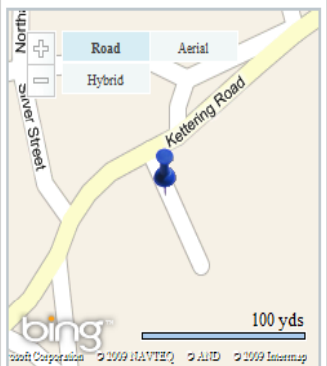
Illegal Dumping

Status: Submitted **By:** davidc **Date:** 11/11/2009 10:44


1. Details of Incident	
1.1. Scale/Size	Small
1.2. Waste Type	Household
1.3. Public Safety Issue	No
1.4. Issue Type	
1.5. Is the waste in or near water	N/A

Location

Postcode



Images



Job/Asset Search

TOTALMOBILE TOTALMOBILE fiona.p6500 - [sign out](#)

Visits

Dashboard

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- Forms

TotalMobile

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Administration

- Users
- Roles

Visits

Search Options

Visit No. Description User Query

Status Work Type Name

Address Post Code

Due From Due To

Completed From Completed To

[Save](#) [Delete](#)

[Search](#) [Show All](#)

Found 2 records.

[Add Visit](#)

Visit	Description	User	Status	Work Type	Property Address	Due	Completed	
311	Routine Follow-up visit - Pest Cont...	DC	Sent	Pest/Dog Control	444 Milton Road Ches...	11/11/2009	N/A	<input type="checkbox"/> Edit
310	Pest Identification Required - poss...	DC	Sent	Pest/Dog Control	444 Milton Road Ches...	11/11/2009	N/A	<input type="checkbox"/> Edit

[Send](#)

Done Internet | Protected Mode: On 100%

Asset History

TOTALMOBILETOTALMOBILE
TomA - [sign out](#)

Property

Dashboard

Application

- Bulletins
- Incidents
- Visits
- Location
- Property
- Reports
- Forms

TotalMobile

- Authorizations
- Devices
- Incident Types
- Job Builder
- Messaging
- Publish Apps
- Releases
- Settings
- Form Designer
- WorkTypes

Administration

- Users
- Roles
- Departments

Properties
Property Details x
Visit Details x

Visit Information

Visit No. [Edit](#) [Recall](#)

Address [Mrs Brenda Farrar 1 Malpas Road Matlock Derbyshire](#)

Scheduled Date Work Type

Completed Date

User

Description

Visit 338 has been successfully sent.

Current status: Unsent By: Tom Arnold Date: 12/14/2009 14:40

Forms

Name	Description	Status	User	Completed
Cap - EMS - Prop. Survey	Property Details Survey Form and Adaptions	Incomplete		Discard
Child safety Risk Assessment	Child safety Risk Assessment Confidential	Incomplete		Discard
CIS - Riverside	Crisis Intervention Service Form	Incomplete		Discard
DCC Outcome Focused Care Plan	Use this form to record any details for a new service user joining us in 2010.	Incomplete		Discard
GDHR - Risk Assessment	Georgia Dept of Human Resources - Risk Assessment	Incomplete		Discard
GDHR - Safety Assessment	Georgia Dept of Human Resources - Safety Assessment for Child Welfare	Incomplete		Discard
IV-E and Child Support Referral	KY - Title IV-E and Child Support Referral	Incomplete		Discard
IV-E/Child Support Change of Status	KY - Families & Children. Dept of Permanency & Protection	Incomplete		Discard
MA - ABCC Compliance Check Field Report	MA - ABCC Compliance Check Field Report	Incomplete		Discard
Notepad	Notepad	Incomplete		Discard

Enclosed Forms

No forms found.

Documents

No documents found. [Add](#)

Images

No images found. [Add](#)

Location

Zip Code

Internet | Protected Mode: On

100%